

## Frequently Asked Questions

### What is eDelivery?

Electronic delivery is referred to as eDelivery. Shareholders of IRAs and GuideStone Funds accounts who sign up for eDelivery will receive all shareholder disclosures electronically rather than through U.S. Mail. Shareholder disclosures include the GuideStone Funds' prospectus and supplements, semi-annual report, annual report and information statements. Quarterly account statements will continue to be sent through the U.S. Mail; eDelivery is not available for these account statements.

### Who can enroll?

Shareholders of IRAs and personal investment accounts can enroll in eDelivery.

### Is eDelivery free?

There is no fee for signing up for eDelivery.

### How do I enroll in eDelivery for shareholder documents?

You can enroll in eDelivery by logging into [www.MyGuideStone.org](http://www.MyGuideStone.org), opening the *My Profile* tab and then selecting "eDelivery Preferences." From the *Products and Services* section, check the box for "Prospectus and Other Shareholder Disclosures." When you enroll for eDelivery, you agree to receive certain documents electronically and to stop receiving paper copies of these documents through the U.S. Mail.

### How do I access my documents if I sign up for eDelivery?

GuideStone Funds will send you an email notification as soon as your documents are available for viewing online. The email includes a direct link to the documents within the disclosures section of [www.GuideStoneFunds.com](http://www.GuideStoneFunds.com).

### How will I know when documents are available online?

You will receive email notifications containing hyperlinks to shareholder documents on the GuideStone Funds website. You can identify that the email is being sent as part of our iMail service by the sender line, which will be [GuideStoneEmailSystem@GuideStone.org](mailto:GuideStoneEmailSystem@GuideStone.org).

### Are there delivery considerations that I should know about?

If you do not receive an anticipated email notice, please visit our website to access the document. If you have anti-spamming software on your computer, be sure to enter the [GuideStoneEmailSystem@GuideStone.org](mailto:GuideStoneEmailSystem@GuideStone.org) as acceptable and/or valid within your anti-spamming software. If you do not receive an email notice and do not have anti-spamming software and the

document is available online, please call a customer relations specialist at **1-888-GS-FUNDS** (1-888-473-8637) to report the missing email notice.

### **What about undeliverable emails?**

We will send delivery notices to the email address on record. It is important to keep us updated on any changes to your email address. If an email is returned to us as “undeliverable” we will send you a letter by U.S. Mail asking that you verify the email address on file.

You may update your email address online by logging into *www.MyGuideStone.org* and selecting “eDelivery Preferences” from the *MyProfile* tab. Or, you may call **1-888-GS-FUNDS** (1-888-473-8637) to update your contact information.

If your internet service provider advises us that emails cannot be delivered to you because your email address is no longer active, or if repeated attempts to deliver an email to you are returned to us, we may suspend electronic delivery of documents and resume paper mailing for the next document that is produced. At your next visit to *www.MyGuideStone.org*, you will be asked to update your email address.

### **How do I access a document if I deleted the email with the link?**

Visit our disclosures page at *www.GuideStoneFunds.com/Disclosures*.

### **Are the online documents the same as the paper documents?**

Yes. The documents are the same. The only difference is the delivery method.

### **How do I get a paper copy if I need one?**

Free paper copies are available by calling GuideStone Funds at **1-888-GS-FUNDS** (1-888-473-8637). You can also visit *www.GuideStoneFunds.com/Disclosures* to print these documents.

### **Can I receive paper in the future?**

Yes. You are able to change your delivery preference at any time by calling GuideStone Funds at **1-888-GS-FUNDS** (1-888-473-8637) or by logging into *www.MyGuideStone.org* and updating your delivery preferences. Changes will go into effect within 24 hours.

### **Am I required to receive documents and other communications electronically?**

No. Enrollment in the service is optional, and you may revert to delivery via U.S. Mail at any time.

### **What software and hardware will I need?**

- An internet browser that supports 128 bit encryption
- Sufficient electronic storage capacity on your computer's hard drive or other data storage unit
- An email account with an internet service provider and email software in order to participate in our electronic communications programs
- A personal computer (for PCs, Pentium 120 Hhz or higher; for Macintosh, Power Mac 9500, Power PC 604 processor 120-MHz base or higher), operating system and telecommunications

connections to the internet capable of receiving, accessing, displaying, and either printing or storing communications received from us in electronic form via a html-formatted email or by access to our web site using one of the browsers specified above

- Adobe Acrobat software that enables you to view files in the Portable Document Format (".pdf"). You may obtain necessary software at no cost by visiting [www.adobe.com](http://www.adobe.com).